

Roll No.

Total No. of Pages : 02

Total No. of Questions : 18

BBA (Sem.-5)
INDUSTRIAL RELATIONS & LABOUR LAW

Subject Code : BBA-531-18

M.Code : 78197

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTIONS-B consists of FOUR Sub-sections : Units-I, II, III & IV.
3. Each Sub-section contains TWO questions each, carrying TEN marks each.
4. Student has to attempt any ONE question from each Sub-section.

SECTION-A

Answer briefly :

- 1) Write the importance of Industrial Relations.
- 2) Who were the main leaders of trade union movement in the pre-independence period?
- 3) Define Quality Circles.
- 4) What is the concept of Collective Bargaining?
- 5) Define Grievance.
- 6) What are the disputes of interest?
- 7) What is Wild Cat Strike?
- 8) Write the importance of Works Committees.
- 9) Define Industrial Dispute.
- 10) Differentiate between Available Surplus and Allocable Surplus for payment of Bonus.

SECTION-B

UNIT-I

- 11) Discuss the sociological and psychological approaches of Industrial Relations.
- 12) Explain the nature of trade unions and briefly describe the problems of trade unions in India.

UNIT-II

- 13) Explain the essential conditions for success of collective bargaining.
- 14) Explain the model grievance redressal procedure.

UNIT-III

- 15) Discuss the concept of workers participation in management Explain its objectives.
- 16) Explain the main causes of industrial conflicts in India.

UNIT-IV

- 17) Discuss the welfare provisions under the Factories Act, 1948.
- 18) Explain the main provisions of the Payment of Wages Act.



NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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SECTION-A

1. Write briefly :

- a) Impact of technology on IR
- b) Problems of trade unions
- c) Benefits of quality circles
- d) Stages of Negotiation
- e) List various causes of grievances
- f) Labour management cooperation in India
- g) Types of industrial conflicts
- h) Define gratuity.
- i) Explain the concept of minimum wages.
- j) Objectives of payment of Bonus act.

SECTION-B

UNIT-I

2. Explain the nature and scope of Industrial Relations. Elaborate different approaches to manage Industrial relations with suitable illustrations.
3. Define Trade unions. Why do employees join trade unions? Also discuss the functions of trade unions?

UNIT-II

4. What are various principles of collective bargaining? Explain different strategies and essential conditions for the success of collective bargaining.
5. How do you define the term 'grievance'? What are various types of grievances? Explain the need and benefits of a sound grievance redressal procedure.

UNIT-III

6. Define industrial disputes. Briefly explain the legal-provisions and procedure for settlement of Industrial Disputes.
7. Define workers participation in management. What are the pre-requisites for effective participation? Explain different schemes of workers participation?

UNIT-IV

8. Explain the applicability of Factories Act, 1948. Discuss the provisions of safety under this act.
9. What do you understand by the terms 'strike' and 'lockout'? Briefly explain the provisions of strike and lockout under Industrial Dispute Act.

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